PRIVACY POLICY EFFECTIVE MAY 25TH 2018

This privacy policy (privacy) relates to Probus Media Services Limited and describes how your information is collected, used and protected, as well as your choices regarding use, access and correction of your personal information.

PMSL receives your personal data when you voluntarily supply it, such as to receive copies of Probus magazine, or gain access to the Probusonline website. These activities require that you provide personal information in order to fulfil your wishes and to detect and prevent fraudulent access to the website.

This information is used to:

Magazine:

Deliver magazines to the person whose address is provided. It is passed on to the handling house, which communicates it to the courier company if your magazines are delivered by courier. It may also be used by PMSL to forward membership and other enquiries received which relate to your club. It will be used to contact you if the handling house says delivery has been refused (some people move house and forget to tell us!), if an invoice has been outstanding for some time, or if you have paid too much. It is NEVER disclosed to third parties without your consent. It is stored electronically by PMSL on a password-protected computer, with a robust firewall and anti-virus software activated twice a day, accessed by only one person.

Website:

The information you provide is used to determine if you are a genuine applicant. If you ask to have a page for your club your name and contact details (email address) will be published and you can change this at any time. The remainder of the information is stored in the background and NOT published, solely in case it is needed at a future date, for example someone contacts the website asking to take over from you as page author, and we have not heard from you that this is a genuine request. If emailing you is not successful we will then try telephoning.

Any personal information you choose to put on the page of which you are author, or anywhere on the website such as the chat facility, ie disclose in a public space, is available to anyone who visits that space. The information you disclose in this way cannot be safeguarded.

Your page author has editing rights on your club page and can be asked to remove anything with which you are not happy. I (Alison, webmaster) can also remove and alter the content of pages, and whole pages, if requested, although it may take me longer than it would take to ask the club member dealing with only that page.

PMSL employs Sucuri to monitor the website and protect its security.

If you have any questions about storage, use and updating your personal information, please email <u>editor@probusonline.org</u> or telephone 01905 452183.